



CONSUMER GUIDE

Chester County is working together to reopen safely, effectively and sustainably. As we ready ourselves and our businesses for changes in phases, this guide provides an overview of recommended, common sense, practices.

Small business is the backbone to our regional economy. In a time like this, small businesses also have more control of their process. In this guide, you will learn what Chester County businesses are doing to be ready for you

WHAT DOES "YELLOW" MEAN FOR US?

Open with Restrictions:

- Child Care: **Comply with regulations**
- Congregate Care: **Restrictions in place**
- Prisons: **Restrictions in place**
- Real Estate: **Restrictions in place**
- Restaurants & Bars: **Limited to carry-out and delivery only**
- Retail: **(in-person) Permitted, curbside and delivery preferable. Must follow these business and building safety orders**

Must Remain Closed:

- Indoor recreation, health and wellness facilities and personal care services
- Gyms, spas, hair salons, nail salons and other entities that provide massage therapy
- Entertainment (such as casinos, theaters)
- Schools: **Remain closed for in-person instruction**

Public Guidance:

- Large Gatherings of More Than 25: **Prohibited**
- Telework: **Must continue where feasible**
- **Stay at home order lifted**

HOW DO I KNOW IF A BUSINESS IS READY?

To **consider reopening**, a business must:

1. Be consistent with applicable state and local orders
2. Must be ready to protect employees at higher risk for severe illness
3. Have all CDC recommended health and safety actions in place
4. Be prepared for ongoing monitoring

HOW DO RESPONSIBLE BUSINESS OWNERS COMPLY?

First, they follow the state and CDC procedures, including, but not limited to:

- Provide signage for employees and consumers
- Provide the ability to maintain a 6ft distance (including ground markers)
- Provide access to soap/hand sanitizer
- Provide PPE materials to staff
- Where you can, conduct business or the functions of business virtually
- Provide contactless delivery and curbside options in all situations where it is possible
- Where it is not possible, create appointment times
- Create a plan for if an employee becomes sick, and develop flexible leave policies and practices
- Be ready to communicate with local authorities and employees on developments for your business, including how you plan to engage with your customers and/or visitors
- Enforce mask wearing for staff and anyone entering the facility, implement shields where appropriate

Ensure staff knows to:

- Wash hands for 20+ seconds, often
- Cover coughs and sneezes (into elbow)
- Clean regularly (and modifying business hours for ample time to do so)
- When sick or showing symptoms, stay home
- No handshaking
- No large groups/limit number of employees in common areas
- No non-essential visitors

Employers must also have a safety plan for employees and customers.

Employers are permitted to ask employees whether they are experiencing any COVID-19 symptoms, but should be careful not to ask health questions unrelated to COVID-19.

Screening Measures:

RestoreChesterCounty.org has a screening from Johns Hopkins available to businesses that can help them establish their risk of transmitting COVID-19, and reduce it.

WHAT CAN I DO AS A CONSUMER?

As a consumer, you can always ask the businesses you support if they are able to achieve implementing these procedures.

You should also:

- Wear a mask
- Perform contactless purchases - like ordering online for delivery or contactless pick up
- Share what your local businesses are offering via social media and with your friends, family, & connections

Our communities need businesses, **and they need you!**

STAY INFORMED

There is an ever growing number of resources that delve deeper into the points provided here, as well as specifics per industry. You may find additional resources at RestoreChesterCounty.org, and may email business@chesco.org with any questions.